

# Jonathan Garber

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## TECHNICIAN AND DEVELOPER

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Technical Support | Web Development | Application Development | Hardware/Software Troubleshooting

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- Training in A+, Advanced A+, Net+, MSCE, and CCNA with over 10 years of experience providing software, hardware, and technical support.
- Additional training in CDMA and GSM cellular services with over 5 years providing technical support and repair services.
- Strong customer service background with over 10 years experience.
- Excellent leadership, interpersonal, planning, and communication abilities.
- Adept at anything IT related with an ability to quickly learn new hardware and software.
- Advanced knowledge of several programming languages.

### Key Skills

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|-------------------------------|------------------------------|--------------------------|--------------------------------|
| • Web Application Development | • Web Application Deployment | • Website Development    | • Remote Team Collaboration    |
| • User/Client Support         | • User/Client Management     | • User/Client Training   | • Telephone and Online Support |
| • Hardware Installation       | • Software Installation      | • Database Management    | • Preventative Maintenance     |
| • Network Installation        | • Network Configuration      | • Network Administration | • Network Diagnostics          |

### Technology Proficiencies

**Software:** Windows, Ubuntu, OS X, Word, Excel, Power Point, Outlook, Outlook Express, Photoshop, GTK, Flash CS5, Screen Hero, Skype, TeamSpeak, Ventrilo, Modern Bill, TC Admin, cPanel / WHM, Virtualmin, Remote Desktop, Net OP School, Postfix, Dovecot, Transmit, Sequel Pro, VLC, Sublime, and more.

**Programming Languages:** HTML, HTML5, CSS, JavaScript, jQuery, PHP, Ruby, Ruby on Rails, AS3, and more.

**Database Administration:** MySQL and PostgreSQL.

**Content Management Software:** Wordpress and Drupal.

**E-commerce Systems:** Shopify, Volusion, and Magento.

**Computer Hardware:** Printers, Scanners, Plotters, Monitors, and DAS.

**Networking Hardware:** Routers, Hubs, Switches, Servers, Firewalls, Phones, and NAS.

**Telephony Systems:** Cisco

**Cellular Hardware:** Android based hardware.

**Satellite Systems:** C, Ka and Ku band equipment.

**Other Hardware:** Z-wave equipment.

I also have an advanced knowledge of Herpetology, Marine Biology, and Cynology.

## Professional Experience

- Managing and developing custom e-commerce solutions for high profit clients.
- Windows, Mac and Linux diagnostics and repair for hardware, software, and peripherals.
- Network Administration (Routers, Switches, IP Phones. Primarily Cisco equipment)
- Designed and developed several web based applications for e-commerce shops that include monthly subscription services.
- Manage and maintain my own personal e-commerce applications that provide monthly income.
- Manage and maintain my own personal business as a freelance developer.
- Designed and deployed a custom fulfillment system for a high profit and high traffic e-commerce shop.
- Performed various repairs on large format printers, laser printers, desktops, laptops, and cell-phones

## Work History

Wal*Mart, Harrisonburg, VA Support Manager – General Merchandise	July 2008 – Present
TechStudio, Atlanta, GA Application Developer / Telecommute	November 2009 - Present
Freelance Developer, Harrisonburg, VA Owner / Developer	November 2002 – Present
Northport Webhosting Services, Florida Technical Support / Telecommute	January 2000 – January 2011

## Education

**Fort Defiance High School, Fort Defiance, VA**  
High School Diploma, 2002

**Valley Vocation Technical School, Fishersville, VA**  
Training in A+, NET+, Advanced A+ and MSCE, 2002

## Personal Achievements

- I am self-educated in all of my fields of study. This includes other areas such as carpentry, plumbing, electric, herpetology, marine biology, cynology, and automotive mechanics. Two-stroke and Four-stroke motors.
- I have installed and configured a full home security system and home automation system. This includes cameras with remote viewing capability, automated lights, outlets, thermostat and door locks.
- I have installed and configured a full home entertainment system that allows every TV, cell-phone and tablet access to our cable channels and my library of movies stored digitally on a 14 TB server with a gig-e backbone to the router. This server also runs the home automation system mentioned above.
- I developed and host two e-commerce applications for Shopify E-commerce that provide me an additional monthly income. One was the first of its kind for their platform.
- I have received several compliments on my knowledge of electronics and computer systems.
- I have received several compliments for my customer service and relations abilities.